

# WHAT IS EDDY SENIORCARE?

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Eddy SeniorCare is a Program of All-Inclusive Care for the Elderly (PACE). We provide the only PACE model of care in the Capital Region. Our goal is to help older adults with health care and personal care needs live safely in their own homes.

***The unique strengths of the PACE model are:***

- **ALL-INCLUSIVE CARE** — The PACE model provides a greater number of services for seniors than any other model of community-based senior health care.
- **YOUR PERSONAL CARE TEAM** — These are professionals who know you and your personal care needs. You will meet regularly with your team members to discuss and manage your personal care plan. Your team includes doctors, nurses, social workers, physical and occupational therapists, Day Center staff, home health aides, dietitians and transportation staff. You are also a member of your team, and a full partner in the management of your care.
- **TIGHTLY COORDINATED CARE** — Your care team members meet every day and work together under one roof, so communication is timely and thorough. A doctor and nurse are available 24/7 to address your concerns.
- **A COMMUNITY OF SUPPORT** — The Adult Day Health Center brings participants together for socializing, peer support, and information sharing. We are more than a health care program, we are a community.



ST PETER'S HEALTH PARTNERS

504 State Street Schenectady, NY 12305  
(518) 382-3290 | sphp.com

*Eddy SeniorCare is a member of The Eddy, and an affiliate of St. Peter's Health Partners*

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## WHO IS ELIGIBLE FOR EDDY SENIORCARE?

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***We welcome adults who:***

- Are 55 years of age or older.
- Live within Schenectady County or Albany County in one of the following zip codes: 12302, 12008, 12303, 12304, 12305, 12306, 12307, 12308, 12309, and 12205 northwest of New Karner Rd./Rt. 155.
- Have personal or health care needs that qualify them for the program.
- Expect to need long-term care services for more than 120 days.
- Are able to live safely in the community with services from Eddy SeniorCare.



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# HOW ARE SERVICES PAID FOR AT EDDY SENIORCARE?

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Services are paid for by Medicaid and Medicare. If you do not have Medicaid or Medicare, you can also pay privately for services.

**IF YOU HAVE MEDICARE AND MEDICAID, OR MEDICAID ONLY:** You will be responsible for paying any monthly cost share or “spend-down,” as determined by the Department of Social Services Medicaid office.

**IF YOU HAVE MEDICARE ONLY:** You will be responsible for a monthly payment to Eddy SeniorCare. This will be discussed at your initial intake meeting with the Outreach/Intake Specialist.

*Participants may be fully and personally liable for the cost of unauthorized or out-of-PACE program agreement services.*



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# ENROLLING IN EDDY SENIORCARE

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Our highly coordinated team approach to care starts the moment you call.

**STEP 1: You meet with our Outreach/Intake Specialist.** The Specialist will:

- Describe program services, eligibility, and the enrollment process.
- Review Medicare and Medicaid coverage, and private pay options.
- Collect basic information, and focus on your priority concerns.

**STEP 2: You will meet with a nurse from New York State's Enrollment and Eligibility Center.**

The nurse will:

- Meet you in your home to assess your eligibility for managed long-term care services (the services Eddy SeniorCare provides).
- Within 5 – 7 days, provide you with a letter stating your eligibility. (This meeting could happen before or after you meet with the Outreach/Intake Specialist.)

**STEP 3: A Registered Nurse (RN) from Eddy SeniorCare will visit you.** The RN will:

- Collect information to understand your needs and to prepare your care plan with you.
- The RN then meets with your personal care team to complete this preliminary care plan.

**STEP 4: Our Social Worker will visit you.** The Social Worker will:

- Discuss the preliminary care plan with you, and seek your input.
- Have you review and sign the Enrollment Agreement, if you so choose, to officially enroll you in Eddy SeniorCare. Enrollment is completely voluntary.

**SITE VISIT:** At any time, you are welcome to visit our Day Center. Just let the Outreach/Intake Specialist know what time is good for you. This is a great opportunity to meet our care team, and observe center activities.

**ANSWERING YOUR QUESTIONS:** The Outreach/Intake Specialist is your main contact and will make sure all your questions are answered before enrollment. If for any reason enrollment is denied, either the State's Enrollment and Eligibility Center, or Eddy SeniorCare will contact you. You will have the right to appeal.



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# EDDY SENIORCARE SERVICES

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Our **Program of All-Inclusive Care for the Elderly (PACE)** provides more services under one roof than any other model of community-based senior health care. Day Center socialization, ongoing maintenance therapy, transportation, home modifications, in-house physicians, and lower caseloads are special features of Eddy SeniorCare not usually found in other models of care. Our services also include:

**HOME CARE SERVICES:** Personal care and skilled nursing services; simple meal preparation or home delivered meals; additional supports (food shopping, laundry, and housekeeping), as recommended by your care team.

**ADULT DAY HEALTH SERVICES:** Our Day Center provides: medical care; physical and occupational therapy; social activities; recreation, entertainment; trips; personal care; hot lunch, continental breakfast and snacks.

**MEDICAL CARE:** Is provided by our experienced physicians, trained in geriatrics and palliative care.

**MEDICATIONS:** All prescriptions and over-the-counter medications deemed medically necessary by our physicians are covered in full.

**NURSING CARE:** Nursing treatment, education, counseling and medication management are provided.

**REHABILITATIVE SERVICES:** Occupational, physical, speech and respiratory therapies are available for restoring and maintaining strength and abilities.

**MEDICAL SPECIALTIES:** A network of medical specialists provide for all medical needs. Medical specialties are provided by referral from the care team and approval by the primary care physician.

**SOCIAL WORK SERVICES:** Services are available for individual and family counseling, social needs assessment and assistance in obtaining community services.

**TRANSPORTATION:** Wheelchair-accessible transportation and escort service is provided to and from the Day Center and medical appointments. Emergency transportation is provided as medically necessary.

**HOME MODIFICATIONS:** We can install ramps, grab bars, widen doors, and do other home modifications to ensure access and safety.

**MEDICAL EQUIPMENT:** With care team approval, we can provide wheelchairs, walkers, bath benches and bathroom supports. We also supply eyeglasses, dentures, orthodontics, and any other supportive devices when approved by the care team.

**INPATIENT HOSPITAL AND NURSING HOME CARE:** When medically necessary, as determined by the participant, his/her family and the care team, inpatient and nursing home care are provided.

**RESPIRE:** We can help caregivers take a needed break from caregiving.

**CONSUMER DIRECTED PERSONAL ASSISTANCE SERVICES (CDPAS):** Enables self-directing participants greater flexibility and freedom of choice in staffing and managing their home care services.



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